

Joint Legislative Oversight Committee
On
General Government
DMVA Responses

Requested documents:

1. Numerical breakdown of where each Fayetteville resident went after leaving the State Veterans Home.

- 31 to other State Veterans
- 23 to a local facility in Fayetteville
- 5 to facilities within a 45-mile radius but outside of Fayetteville
- 5 to a facility in Elizabethtown
- 8 to the Fayetteville VAMC
- 1 VA7 to a contracted facility in Lumberton
- 1 VA7 to a contracted facility in Pinehurst
- 1 VA7 to a contracted facility here in Fayetteville
- 1 is temporarily in the hospital at the request of POA. Being relocated to facility of choice at discharge
- 5 relocated to Hospice
- 2 previously planned discharge/relocation
- 2 previously in Hospice

2. Timeline of DMVA's follow survey process.

- Since the relocation process began, we have engaged with the Veteran Residents, their designated care givers, or powers of attorney as appropriate and the new facilities generally within a week of relocation.
- The following Team Members participated in the follow up conversation either by phone or in person visits:
 - Social Services Director
 - Dietary Manager
 - Dietary Aides
 - Wound Nurse
 - Home Administrator
 - Social Services Assistant
 - Floor Nurses
- The Department is additionally doing follow-up contacts over the next month (estimated) through the Veteran Service Officer Team. Additionally, facilities have been provided with VSO contact data.

3. *Resend the Amendment 3 document detailing the dangerous conditions present at the Fayetteville Veterans Home.*
 - Please see attached Raymond Engineering Report
4. *All State Construction Office documents related to the maintenance and repair of the Fayetteville Veterans Home*
 - Please Contact Department of Administration/State Construction Office
5. *Reports on the building's concrete core samples, including the location and size of each core sample.*
 - Please see attached Raymond Engineering Report. Additional Information can be obtained from the updated SCO FCAP report derived from SCO Evaluation Team/Raymond Engineering visit on 6 Feb 24.
6. *All State Construction Office documents detailing the maintenance and repair of the Fayetteville Veterans Home roof.*
 - Please Contact Department of Administration/State Construction Office
7. *The 2023 annual State Veterans Home Report.*
 - To be provided under a separate cover.

Follow up questions for the committee members:

8. *Were needed repairs and dangerous facility conditions of the Fayetteville Veterans Home listed in any of the annual State Veterans Home Reports?*
 - See Excerpt of 143B Article 14, specifically 143B-1301 – only “costs” are required to be included in the Annual Report.

“§ 143B-1301. Detailed annual report.

By March 1 of odd-numbered years and September 1 of even-numbered years, the Department of Military and Veterans Affairs shall report to the Joint Legislative Oversight Committee on General Government, the Senate Appropriations Committee on General Government and Information Technology, the House of Representatives Appropriations Committee on General Government, and the Fiscal Research Division on the status of the State Veterans Homes program by providing a general overview of the State Veterans Homes and a specific description of each facility which shall include, at a minimum, all of the following:

- (1) Facility location and date opened, which shall be included in the first report only, unless the information has changed.
- (2) Services available, including specialty services offered.
- (3) Staffing levels, including resident-to-nursing ratios.
- (4) Partnerships with outside organizations and governments in delivery of services.
- (5) Average daily census.
- (6) Number of beds, by type.
- (7) Admission eligibility, admission by type, such as long-term care and rehabilitation, and admissions by referral.

- (8) Description of residents, including:
 - a. Demographics by age, race, ethnicity, and gender.
 - b. Resident's home county where domiciled prior to admission to facility.
 - c. Number of admissions, discharges, and deaths.
- (9) Results of resident and family satisfaction surveys.
- (10) Waiting list data, including average length of wait time and priority for admission.
- (11) Certification and quality rating by independent organizations and State and federal government.
- (12) Daily rate by payor, including Medicare, Medicaid, Veterans Affairs, private pay, or any other source.
- (13) Average out-of-pocket payment per resident.
- (14) State administrative costs, sorted by type, including staffing, fixed costs, facility operation, and maintenance.
- (15) Total receipts collected, by source, including Medicare, Medicaid, Veterans Affairs, private pay, or any other source."

9. Was the General Assembly informed about any mitigation efforts to improve the facility?

- While we value collaboration with the General Assembly, the Department is not aware of a mechanism to update them on day-to-day operations of State Veterans Homes.

10. When was the General Assembly alerted to Wing Bravo being closed?

- While we value collaboration with the General Assembly, the Department is not aware of a mechanism to update them on day-to-day operations of State Veterans Homes.

11. What were the list of parameters used by DMVA and the State Construction Office when reviewing the conditions of the Fayetteville Veterans Home?

- Please Contact Department of Administration/State Construction Office

12. Please provide some information regarding the repose process and the Fayetteville Veterans Home. How long is the repose statute of limitations for the Fayetteville Veterans Home?

- Please see Staff Counsel or Department of Administration Counsel