

JOINT LEGISLATIVE OVERSIGHT COMMITTEE
ON MEDICAID

NC Department of Health and Human Services

NC Health Works Update

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Deputy Secretary, Medicaid

April 2, 2024

NC Medicaid Expansion

400,000+ enrolled as of April 1

- **Several thousand beneficiaries move from one Medicaid program to Medicaid expansion on first day of the month**
- **Expect peaks and valleys in applications in coming months due to community outreach, media campaigns, back-to-school activities, fall Open Enrollment**

NC Health Works Expenditures

\$808 million total through March 12 check write

NO STATE APPROPRIATIONS \$

<u>Leading Service Categories</u>	<u>\$ millions (% of Total)</u>
• Standard Plan Capitation	672 (83%)
• LME/MCO & PACE Capitation	59 (7%)
• Hospital Inpatient	32 (4%)
• Hospital Outpatient	5 (0.6%)
• Hospital Emergency Room	7 (0.8%)
• Pharmacy (before rebates)	13 (1.6%)
• Physician	7 (0.8%)
• Dental	9 (1.1%)

Traditional Medicaid Expenditures

\$ 15.6 billion total through March 12 check write

<u>Leading Service Categories</u>	<u>\$ millions (% of Total)</u>	
• Standard Plan Capitation	6,724	(43%)
• LME/MCO & PACE Capitation	3,131	(20%)
• Hospital Inpatient	1,029	(6.6%)
• Hospital Outpatient	223	(1.4%)
• Hospital Emergency Room	117	(0.7%)
• Pharmacy (before rebates)	644	(4.1%)
• Physician	286	(1.8%)
• Dental	323	(2.1%)

NOTE: Skilled Nursing Facilities	1,611	(10%)
Personal Care Services	412	(2.6%)

Supporting Counties

- **Flexibilities and Policy Changes**
 - Policy updates that increase recertification processing rates
 - Extending child eligibility for 12 months for recertifications
- **Automation**
 - Proactive outreach to beneficiaries via email, text, phone
 - Straight-through processing improvements so apps and recerts can process more quickly
 - Federally Facilitated Marketplace determination state, Feb. 1, 2024
 - currently supported for one year in legislation
 - extension would further support county workloads
- **Tools**
 - Extensive communications and staffing tools and materials provided
 - County-specific recommendations and best practices
 - Onsite technical assistance and process improvement

Medicaid Ambassador Initiative Overview

The NC Medicaid Ambassador Initiative uses a strategic network of volunteer organizations throughout North Carolina to help potential beneficiaries navigate the Medicaid application process.

Goals:

- Alleviate workload of local Department of Social Services
- Identify Medicaid Ambassadors in all 100 North Carolina counties
- Submit more completed applications to DSS at a faster rate

Registered Medicaid Ambassadors

Launched March 12, 2024

**Total Organizations
Registered: 30**

11 Libraries

10 Health/Medical Center

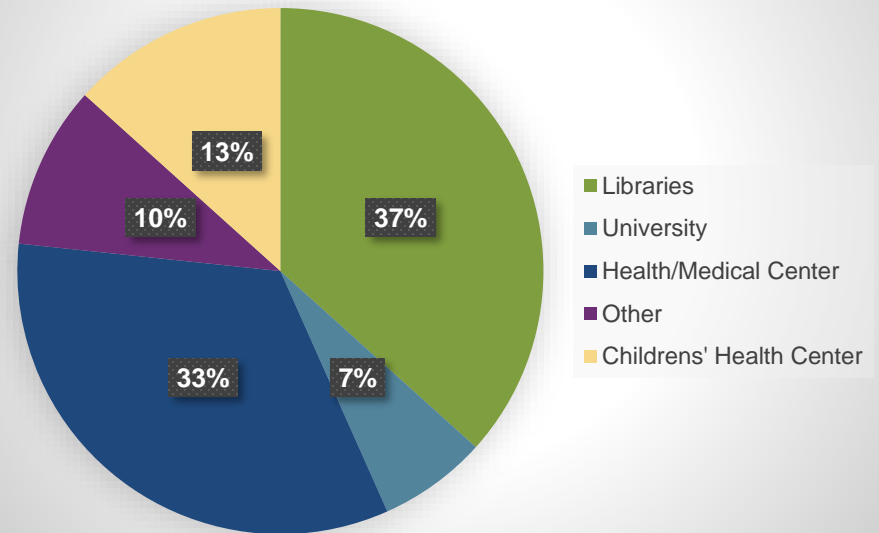
4 Childrens' Health Center

3 Other

2 Universities

<https://medicaid.ncdhhs.gov/nc-medicaid-ambassador-program>

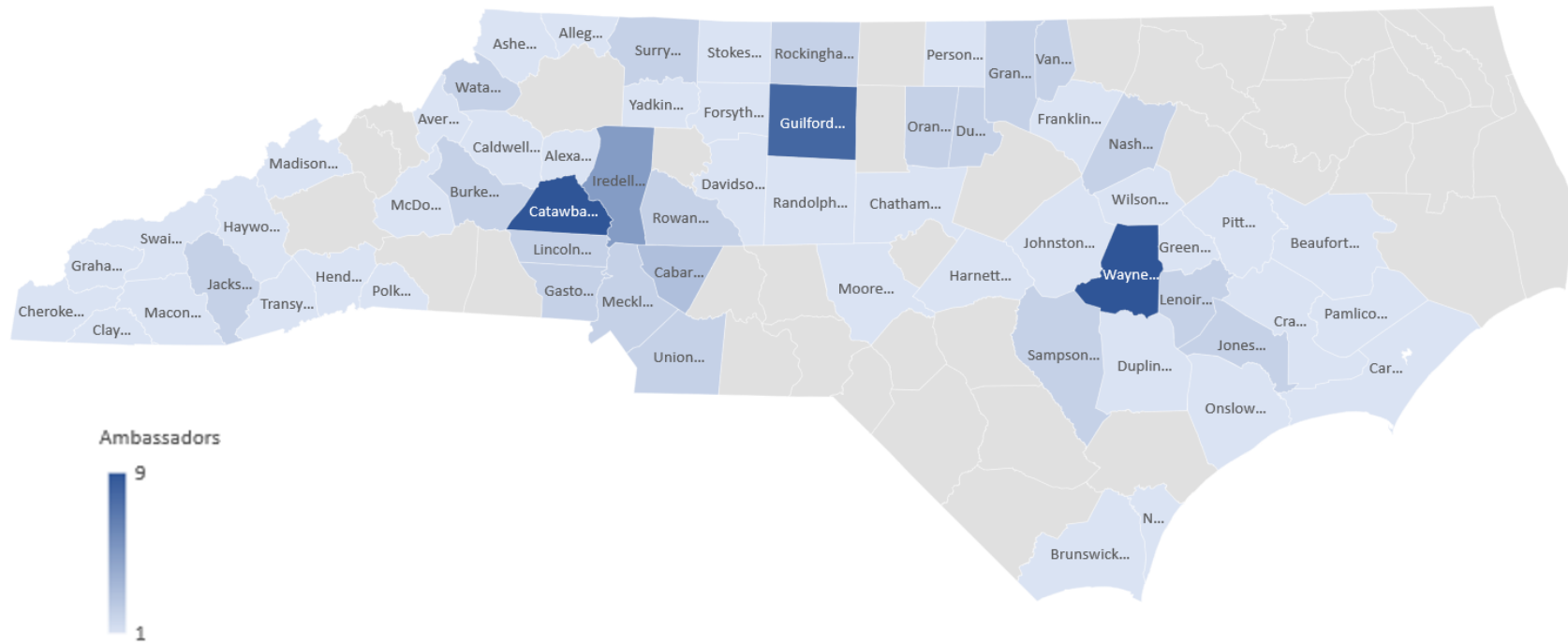
Total Number of Registered Organizations



60 of 100 Counties Served

County	# of Ambassadors Serving	County	# of Ambassadors Serving	County	# of Ambassadors Serving	County	# of Ambassadors Serving
Alamance	4	Cumberland	0	Johnston	1	Randolph	1
Alexander	1	Currituck	0	Jones	2	Richmond	0
Alleghany	1	Dare	0	Lee	0	Robeson	0
Anson	0	Davidson	1	Lenoir	2	Rockingham	1
Ashe	1	Davie	0	Lincoln	2	Rowan	2
Avery	1	Duplin	1	Macon	1	Rutherford	0
Beaufort	1	Durham	2	Madison	1	Sampson	2
Bertie	0	Edgecombe	0	Martin	0	Scotland	0
Bladen	0	Forsyth	1	McDowell	1	Stanly	0
Brunswick	1	Franklin	1	Mecklenburg	2	Stokes	1
Buncombe	0	Gaston	2	Mitchell	0	Surry	2
Burke	2	Gates	0	Montgomery	0	Swain	1
Cabarrus	3	Graham	1	Moore	1	Transylvania	0
Caldwell	1	Granville	2	Nash	1	Tyrrell	0
Camden	0	Greene	1	New Hanover	1	Union	2
Carteret	1	Guilford	8	Northampton	0	Vance	2
Caswell	0	Halifax	0	Onslow	1	Wake	0
Catawba	9	Harnett	1	Orange	2	Warren	0
Chatham	1	Haywood	1	Pamlico	1	Washington	0
Cherokee	1	Henderson	1	Pasquotank	0	Watauga	2
Chowan	0	Hertford	0	Pender	0	Wayne	9
Clay	1	Hoke	0	Perquimans	0	Wilkes	0
Cleveland	0	Hyde	0	Person	1	Wilson	1
Columbus	0	Iredell	5	Pitt	1	Yadkin	1
Craven	1	Jackson	2	Polk	0	Yancey	0

Medicaid Ambassadors by County



Provider Enrollment

NC Medicaid provider enrollment and participation continues to increase

- 2021: 95,753
- 2022: 100,441 (5% increase)
- 2023: 101,871 (1.5% increase)**

Primary care provider enrollment is rebounding

- 2021: 3229
- 2022: 3004 (7% decrease)
- 2023: 3113 (3.6% increase)**

Temporary Savings Fund (TSF) Transfers

- **1st Quarter (July – Dec 2023)**
 - \$198 million in receipts collected
 - Distributed in late February
- **\$158 million to/through State agencies**
- **\$40 million to University of North Carolina System Office and Campuses**

Temporary Savings Fund (TSF) Transfers

Line	Initiative	Amount	State Agency Receiving Transfer
1	Camp Centurion, Inc.	\$ 100,000	Office of State Budget & Management (OSBM)
2	Catawba County Council on Aging, Inc	\$ 250,000	OSBM
3	Partnership for the Sounds, Inc.	\$ 250,000	OSBM
4	City of Rockingham	\$ 300,000	OSBM
5	Lincoln Community Health Center, Inc.	\$ 500,000	OSBM
6	Onslow Memorial Hospital, Inc.	\$ 600,000	OSBM
7	Beaufort County- Blounts Creek VFD	\$ 625,000	OSBM
8	Community Health Coalition	\$ 1,000,000	OSBM
9	Henderson County - Agricultural Services	\$ 1,000,000	OSBM
10	North Carolina Association of County Commissioners	\$ 1,000,000	OSBM
11	Campbell University School of Osteopathic Medicine	\$ 1,500,000	OSBM
12	New Covenant Community Development Center	\$ 1,500,000	OSBM
13	Swain County	\$ 1,600,000	OSBM
14	Belmont Abbey College, Inc	\$ 2,250,000	OSBM
15	Village of Clemmons	\$ 2,400,000	OSBM
16	Museum of the Cape Fear Historical Complex Foundation, Inc	\$ 2,500,000	OSBM
17	OSBM Subtotal	\$ 17,375,000	
18	Health Career Promotion	\$ 1,000,000	Department of Public Instruction (DPI)
19	School Health Personnel Allotment	\$ 10,000,000	DPI
20	DPI Subtotal	\$ 11,000,000	

Temporary Savings Fund (TSF) Transfers

Line	Initiative	Amount	State Agency Receiving Transfer
21	Kidzu Children's Museum	\$ 250,000	Department of Natural & Cultural Resources (DNCR)
22	DNCR Subtotal	\$ 250,000	
23	Nursing and Health-Related Workforce Programs Start-up Funds	\$ 10,000,000	NC Community College System (NCCCS)
24	Surry Community College Nursing Educators	\$ 1,000,000	NCCCS
25	Community College Marketing Initiative	\$ 1,000,000	NCCCS
26	NCCS Subtotal	\$ 12,000,000	
27	Incentives for Health Providers in Rural and Underserved Areas	\$ 25,000,000	Department of Health & Human Services (DHHS)
28	The Rural Healthcare Initiative Inc.	\$ 2,500,000	DHHS CMS
29	NC MedAssist	\$ 600,000	DHHS CMS
30	Cabarrus County Partnership for Children	\$ 2,000,000	DHHS DCDEE
31	Statewide Continuum of Care	\$ 1,500,000	DHHS DPH
32	Boys and Girls Clubs - Workforce Development Grants	\$ 750,000	DHHS DSS
33	Rates for Durable Medical Equipment	\$ 1,000,000	DHHS DHB
34	Federally Qualified Health Centers and Rural Health Clinics	\$ 348,700	DHHS DHB
35	Federally Qualified Health Centers and Rural Health Clinics	\$ 4,651,300	DHHS DHB
36	Rates for Personal Care Services	\$ 10,000,000	DHHS DHB
37	Medicaid Rebase	\$ 15,643,114	DHHS DHB
38	Rates for Skilled Nursing Facilities	\$ 29,800,000	DHHS DHB
39	Community Impact NC, Inc.	\$ 175,000	DHHS DMH
40	UMAR Services (Adults with IDD)	\$ 2,000,000	DHHS DMH
41	Truusight Behavioral Health Pilot Program	\$ 2,000,000	DHHS DMH
42	State Facility Workforce Investment	\$ 20,000,000	DHHS DMH
43	Collaborative Care	\$ 13,421	DHHS DMH
44	DHHS Subtotal	\$ 117,981,535	
45	State Agency Transfer Total	\$ 158,356,535	

Temporary Savings Fund (TSF) Transfers

Supplier Name	Budget Fund	Initiative	Payment Amount
University of North Carolina System Office	16011	Rural Residency Medical Education and Training Fund	\$ 11,250,000
University of North Carolina System Office	16012	Primary Care Providers and Psychiatrists Forgivable Loan Program	\$ 8,000,000
University of North Carolina System Office	16015	High Point University Healthcare Start-up Funds	\$ 1,500,000
Appalachian State University	16080	ASU Beaver College of Health Sciences	\$ 225,000
UNC Pembroke Business Office	16082	UNCP - Health Sciences	\$ 10,000,000
University of North Carolina at Chapel Hill	16021	Department of Health Sciences Provider Education and Training	\$ 2,000,000
University of North Carolina at Chapel Hill	16022	Team-Based Clinical Teaching Hubs	\$ 1,000,000
East Carolina University	16066	ECU Primary Care Programs Expansion	\$ 6,126,102
Total Invoice Payment			\$ 40,101,102

Resources

Medicaid Expansion dashboard:

<https://medicaid.ncdhhs.gov/reports/medicaid-expansion-dashboard>

Medicaid Expansion Toolkit:

<https://medicaid.ncdhhs.gov/north-carolina-expands-medicaid/toolkit>

Medicaid Enrollment dashboard:

<https://medicaid.ncdhhs.gov/reports/dashboards/enrollment-dashboard>

Continuous Coverage Unwinding dashboard:

<https://medicaid.ncdhhs.gov/federally-required-reports>

PHP Claims dashboard:

<https://medicaid.ncdhhs.gov/reports/dashboards/php-claims-monitoring-dashboard>