



Office of the Director Judge John W. Smith Director

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February 1, 2015

The Honorable Phil Berger
President Pro Tempore, North Carolina Senate
Co-Chair, Joint Legislative Commission on Governmental Operations

The Honorable Tim Moore Speaker, North Carolina House of Representatives Co-Chair, Joint Legislative Commission on Governmental Operations

Dear Senator Berger and Representative Moore:

Pursuant to G.S. 7A-109(e), please find enclosed a report regarding all contracts with third parties to provide remote public access to court records.

Please do not hesitate to contact Jeffrey Marecic, the North Carolina Administrative Office of the Courts' Chief Information Officer for Technology Services, at (919) 890-2020 or <a href="mailto:Jeffrey.M.Marecic@nccourts.org">Jeffrey.M.Marecic@nccourts.org</a>, or me if we can provide you with any additional information.

Sincerely,

John W. Smith

Enclosure (1)



# **Remote Public Access Contracts**

N.C.G.S. 7A-109(e)

Note: This list includes all licensees that had licensing agreements with the North Carolina Administrative Office of the Courts at any time during the 2014 calendar year.

#### **Remote Access (Online) Clients**

NOTE: Remote public access clients receive real-time remote access to NCAOC's criminal and civil databases.

A.S.K. Services, Inc.

Abstract Art, Inc.

Accurate Title Group, LLC

Accusource

ACRAnet, Inc.

**Acxiom Information Security Services** 

Adams, Howell, Sizemore, & Lenfestey, P.A.

**Admiral Security Services** 

Advanced Reporting (Maps Service Agency)

Ahata, Inc.

Alexander, Miller, & Schupp, LLC

All American Bail Bonds, LLC

Allied Resident/Employee Screening, Inc.

AllThingsPublicData, LLC

American Bail Bonds

American City Business Journals

American Driving Records, Inc.

Apex Background Check, Inc.

Appalachian Detective Agency

Applicant Insight, Inc.

Argus Systems, Inc.

Arthur M. Blue Law Office

AscensionPoint RecoveryServices, LLC

Associated Press - Raleigh Bureau

A1A Company

Background Information Services, LLC

Background Investigations, Inc.

Bail Bond Services, LLC

Bailey & Busby, PLLC

Becker Law Office, PC

Before You Hire, Inc.

**Bert Croom Investigations** 

Best Homes of the Triad, LLC

Blackacre Title Agency, LLC

Blackwell's Investigations & Bonding Co.

Blanco Tackabery & Matamoros, PA

Blankenship Investigations, Inc.

**Boose Law Office** 

**Boston National Title** 

**Bowlin Law Offices** 

Bradshaw's Managing Agency & Bail Bonding

**Brady Law Firm** 

Brainy Treats Corp.

**Brock & Scott, PLLC** 

Brockmann Law Firm, PC

Brooke and Brooke Attorneys at Law

**Burke & Associates** 

Burns, Day, & Presnell, P.A.

**Business Information Group** 

Butler & Hosch, P.A.

Buxton R. Bailey, P.C.

Capital Associated Industries Services, Inc.

Carl R. Wright, Attorney at Law

Carolina Connections, Inc.

Carolina Information, Inc.

Carolina Investigative Research

Carruthers & Roth, P.A.

Castle Branch, Inc.

Cat's Eye Private Investigations, LLC

Children's Home Society of North Carolina

Chrystal DeHart Raper, Attorney at Law

CinLaw, LLC

Clement Law Office

Cole Group

Coleman Law Firm, PA

Coleman, Gledhill, Hargrave & Peek

Commercial Index Bureau, Inc.

Cooper Law Firm

Corporate Screening Services, Inc.

Court Ventures, Inc.

CourtTrax Corporation

Crawford Law Office

**Credential Check Corporation** 

Crimshield

Crisp, Page & Currin, LLP

Crosby Law Firm

Daniel D. Stevens, Inc. (DDS)

Daughtry & Starling Attorney at Law

Dawson Law Firm

**DCB Legal Professionals** 

**Default Real Estate Specialized Services** 

Dehnel & Assoc., Inc.

Diener Law, P.A.

**Direct Legal Mail** 

DNA Bail Bonds, LLC

Domaingo, LLC

Donna R. Cohen, Attorney at Law

Duke University Health Systems, Inc. PRMO

**Duke University (Wrongful Convictions Clinic)** 

Durham Senior Care, Inc.

Dyck-O'Neal, Inc.

Eagle Eye Private Investigations, LLC

East Coast Real Estate Services

Eastern North Carolina Church of God State Office

Eastern Wake EMS. Inc.

Edge Information Management, Inc.

**Emily Turner Bail Bond Agency** 

**Employee Relations** 

**Employment Screening Services, LLC** 

Eugene B. Davis, Jr., P.C.

**Experian Data Corporation** 

Fagan Law Firm

Financial Casualty & Surety, Inc.

First American Title Insurance Company

First Choice Title Services, Inc.

First Point, Inc.

Fletcher, Ray & Satterfield, LLP

Fort Sill National Bank

**Fulcrum Software** 

GA Public Record Services, Inc.

George Law, PLLC

Grindstone Research, LLP

**Greenville Casualty Insurance** 

Greer Group, Inc.

Harkey Lambeth, LLP

Harris & Hilton, P.A.

Helms Law Firm

Hervey & Hervey, P.A.

**Hewett & Wood** 

Hirease, Inc.

**HMS** 

Holdren & Associates

HomeAdvisor

Hornthal, Riley, Ellis & Maland, LLP

Horsley Law Firm, P.A.

**Hunters Affordable Bail Bonding** 

Hurman R. Sims, Attorney at Law

**ILIFE** 

Imani Enterprises, LLC

Indepth Solutions, Inc.

InfoMart, Inc.

Infotrack Information Services, Inc.

Innovative Credit Solutions, Inc.

Innovative Enterprises, Inc.

Intellenet, Inc.

Intercoastal Research & Investigations

Interstate Background Research

**Investigation and Security Solutions** 

**Investigative Associates & Consultants** 

**Investors Title Insurance Company** 

Jackson Law, PC

James H. Pardue, Attorney at Law

Jeff H. Adams, Attorney at Law

Joe's Bail Bonds

Jordan Co.

Jordan Price Wall Gray Jones & Carlton, PLLC

JP Investigation Group, Inc.

Justifacts Credential Verification, Inc.

Kania & Kania, P.A.

Kellam, Pettit & Thurmond, P.A.

Kemp and Associates, Inc.

Kennon Craver, PLLC

Klaussner Furniture

Kluttz, Reamer, Hayes, Randolph, Adkins & Carter, LLP

Lancaster Law Firm, PLLC

Lauren Engineers and Constructors, Inc.

Law Firm of Hutchens, Senter & Britton, PA

Law Office of Jeremy Todd Browner, PLLC

Law Office of Jonathan Richardson, PLLC

Law Offices of Brad Sahl, PC

Law Offices of Bush and Powers, PA

Law Offices of Cheryl David, PLLC

Law Offices of Gregory Seibert

Law Offices of Wiley Nickel, PLLC

Lawyers Mutual Liability Insurance of NC

Legal Network, Inc.

Lexington National Bail Services, Inc.

LexisNexis Courtlink

Loftin's Bail Bonding

Long, Parker, Warren, Anderson & Payne, P.A.

Macks Pickett Investigative Services

Manning, Fulton & Skinner

Mark H. Black, Attorney at Law, PC

Martin Information and Investigations, LLC

Mason Law Office, PLLC

Maximum Reports, Inc.

Maxwell Security & Investigations

McCabe, Trotter, and Beverly

McCullers, Whitaker, & Hamer, PLLC

McDonnell & Associates, P.A.

McGuireWoods LLP

McWilliam, Henderson, & Wall, PLLC

Merchants Information Solutions, Inc.

Messer Law Firm

Michael G. Sandman, Attorney at Law

Michael Luo

Mind Your Business, Inc.

Mohr Information Services, LLC

Moore & Alphin, PLLC

Morris, Manning, & Martin, LLP

Mount Eagle Institute

NC Commission on Racial and Ethnic Disparities

NC Corporate Connection, Inc.

NC Law Records, LLC

Neece Law Firm

Newman & Newman, Attorneys at Law

Nexsen Pruet, PLLC

North Carolina Information Data, Inc.

N.C. Special Investigative Services, LLC

Occupational Testing Solutions, LLC

Olive Law Firm

Oliver & Friesen, PLLC

Olsen Law Offices, PLLC

**OMNI Data Retrieval** 

One Source Technology

**Orange Tree Employment Screening** 

Ortiz & Schick, PLLC

P & L Research Services

Palmetto Engineering & Consulting

Paralegal Services, Inc.

Pearson VUE

Peck Law Firm, P.A.

Pendleton, Pendleton & Deaton, P.A.

Pinkerton

Pirate's Cove Vacation Rentals & Property Management

**Pisgah Legal Services** 

Poindexter & Assoc.

Postali, LLC

Poyner & Spruill, LLP

**Premier Data** 

**Premier Legal Group** 

Priority Background Solutions, Inc.

**Priority One Paralegal Services** 

Q Services & Technologies, Inc.

Qualifying Profiles, Inc.

R. Dale Fussell, Attorney at Law

Ragsdale Liggett, PLLC

RapidCourt, LLC

RD Home Sales, Inc.

RedVision Systems, Inc.

RentGrow, Inc.

Resolve Partners, LLC

**Risk Management Associates** 

Roberson, Haworth & Reese, PLLC

Rogers, Townsend, & Thomas, P.C.

Ronald McDonald House Charities of Greater Cincinatti

Royster, Cross & Hensley, LLP

Ruff, Bond, Cobb, Wade & Bethune

Savage and Godfrey

Screening Reports, Inc.

Seagate Direct, LLC

SearchTec

Seay & Horne

Securitas Security Services USA, Inc.

Securitec Screening Solutions Inc.

Senter, Stephenson, Johnson, P.A.

**Settleware Secure Services** 

Shapiro & Ingle, LLP

Shedor Law Firm

Simplifile LC

**Smart Start Employment Screening** 

Smoky Mountain Bail Bonds, Inc.

SOI Online, LLC

**Solutions Staffing** 

Southern Coalition for Social Justice

**Special Investigations and Security Experts** 

Stackhouse Properties, LLC

Starnes Law Firm

Surplus Recovery Services, Inc.

Surveillance Resources & Investigations

**Teddy Wright Bail Bonds** 

**TESI Staffing Services** 

Thigpen and Jenkins, LLP

Thomas and Farris, PA

Thomas Protective Service, Inc.

Tiger Team, Inc.

Time Warner Cable

Title and Paralegal Services

Tolin & Tolin, PLLC

TopNotch IT Techs, LLC

Triad Employment Staffing LLC

Twiford Law Firm

Typing & Transcription Services, Inc.

U.S. ISS Agency

U.S. Security Assoc., Inc.

United One Resources, Inc.

Valard Properties, LLC

Van Winkle Law Firm

Vericon Resources, Inc.

VeriRent. Inc.

VinHart Associates, LLC

Visionet Systems, Inc.

W. Chris Parnell, P.A.

Wake Forest University Health Sciences

Wall Templeton, P.A.

We Spring Bail Bonds

WFMY Television Corporation

Whitley & Jordan, P.A.

William E. Clark, PLLC Wolcott Rivers, P.C. WRAL Youth Unlimited, Inc. Yow, Fox & Mannen, LLP Zacchaeus Legal Services Zaeplex, Inc. Zwicker & Associates, P.C.

#### **Batch Extract Clients**

NOTE: Batch extract clients receive daily updates of data from NCAOC's criminal and civil records databases. The extracts available include the following:

Criminal: Calendar Offense (Calnoffn), New Case (New Case), Demographic (DEMO)

Civil: Evictions (EVT), Federal Tax Liens (Tax Liens)

All Things Public Data (DEMO)

Apex Background Check, Inc. (DEMO)

A.S.K Services Inc. (DEMO)

Carolina Connections, Inc. (DEMO)

Carolina Information (DEMO)

Carolina Information (CalnOffn)

Carolina Information (New Case)

Carolina Investigative Research (DEMO)

Carolina Investigative Research (New Case)

Castle Branch, Inc. (Calnoffn)

Castle Branch, Inc. (DEMO)

Clienttree, LLC (DEMO)

Clienttree, LLC (New Case)

CoreLogic SafeRent (EVT)

Court Ventures (DEMO)

Court Ventures (EVT)

Court Ventures (Tax Liens)

Data Driven Safety, Inc. (DEMO)

Data Driven Safety, Inc. (New Case)

Dehnel & Associates (DEMO)

Direct Legal Mail (DEMO)

Direct Legal Mail (Calnoffn)

First Point, Inc. (DEMO)

First Point, Inc. (Calnoffn)

Frank Best (Tax Liens)

Fulcrum Software Corporation (DEMO)

Innovative Enterprises, Inc. (DEMO)

IntelliCorp Records, Inc. (New Case)

Investigative Associates and Consultants (DEMO)

Legal Network, Inc. (Calnoffn)

Legal Network, Inc. (DEMO)

Legal Network, Inc. (New Case)

Legal Software Solutions, LLC (DEMO)

Legal Software Solutions, LLC (Calnoffn)

Martin Information and Investigations, LLC (DEMO)

Martin Information and Investigations, LLC (Calnoffn)

Martin Information and Investigations, LLC (New Case)

MoonDog Venture, Inc. DBA Nat'l Tenant Network (EVT)

North Carolina Information Data, Inc. (DEMO)

North Carolina Information Data, Inc. (Calnoffn)

North Carolina Information Data, Inc. (New Case)

Omni Data Retrieval (DEMO)

One Ring, LLC (Calnoffn)

One Ring, LLC (DEMO)

One Source Technology [Asurint] (DEMO)

RapidCourt (DEMO)

# **Batch Extract Clients, cont.**

RapidCourt (New Case)
Seagate Direct (DEMO)
Seagate Direct (Calnoffn)
Securitec Screening Solutions, Inc. (DEMO)
Securitec Screening Solutions, Inc. (Calnoffn)
Securitec Screening Solutions, Inc. (New Case)
TopNotch IT Techs (DEMO)

### **Government Agencies**

NOTE: Government agencies that share information with NCAOC or enter data into NCAOC's systems have free access to NCAOC's databases. The list below includes only those agencies that do not share information with NCAOC and therefore pay a one-time fee for access to NCAOC's systems.

11th J.D. ReEntry, Inc.

**Alamance County Transportation** 

Albermarle Regional Health Services DHHS

Alternative Community Penalties Program, Inc.

Appropriate Punishment Options, Inc.

**Army National Guard** 

Asheville-Buncombe Technical Community College

**Bladen County** 

Bladen County Recreation Dept.

Brunswick County Attorney's Office

**Brunswick County Government (Technology Support)** 

Brunswick Transit System, Inc.

Bureau of Alcohol, Tobacco and Firearms

Cabarrus County Tax Administrator

**Caldwell County Emergency Services** 

**Carteret Community College** 

Center for Death Penalty Litigation

**Charlotte Fire Department** 

Chatham County Parks & Recreation

Cherry Hospital (Administrative Office)

Child Advocacy Center, Inc.

Choanoke Public Transportation Authority

City of Greensboro Legal Department

City of Raleigh Community Services

City of Raleigh Personnel

Cleveland County IT

Cleveland County Tax Administration

Columbus Public Housing Agency

Criminal Justice Resource Center Durham County Government

**Cumberland County Government** 

**Cumberland County Pre-Trial Resources** 

**Cumberland County Schools** 

**Davidson County Schools** 

**Davidson County Tax Office** 

**Division of Employment Security Human Resources** 

**Durham County Tax Department** 

Eastern Band of Cherokee Indians Finance Division

Eastern Carolina Judicial Resource Center

ECO, Inc. (Energy Committed to Offenders)

Fair Trial Initiative

Federal Bureau of Alcohol, Tobacco and Firearms

Federal Public Defender - Middle District

Federal Public Defender's Office - Charlotte/Asheville

FPG Child Development Institute

Franklin County CSE

**Gaston County Schools** 

Goldston Substance Abuse Program, Inc.

# **Government Agencies (Continued):**

**Greene County Transportation Department** 

**Guilford County Court Services** 

**Guilford County Government** 

**Guilford County Pretrial Services** 

Guilford County (Attorney's Office) - a body politic and corporate of the State of NC

**Harnett County Tax Department** 

Hope Ridge Centers for Behavioral Health

Johnston County Government - Map Review Department

**Judicial Services of Alamance County** 

Lee County Government GIS

Lee County Pretrial Release Program

Lee County Tax Office

Legislative Services Commission of the General Assembly

Mecklenburg County Court Services (Pretrial)

Mecklenburg County Manager's Office

Mediation and Restorative Justice Center, Inc. (Pretrial Services)

**Mountain Mediation Services** 

Nash Health Care Systems, Inc. Company Police

**NC ABC Commission** 

NC Alcoholic Beverage Control Commission

NC Auctioneer Licensing Board

NC Board of Nursing

NC Department of Administration

NC Department of Agriculture and Consumer Services

NC Department of Insurance

NC Department of Justice

NC Department of Juvenile Justice

NC Department of Public Instruction

NC Department of the Secretary of State

NC DHHS Treatment Alternative to Street Crime

**NC Education Lottery** 

**NC Industrial Commission Department of Commerce** 

**NC Medical Board** 

NC Office of Emergency Medical Services

NC Real Estate Commission

NC State Bar

NC State Board of Barber Examiners

NC State Board of CPA Examiners

NC State Board of Dental Examiners

NC State Board of Education

NC State Board of Examiners Plumbing, Heating, and Fire Sprinkler Contractors

NC State University HR

NC Veterinary Medical Board

NCCU School of Law Clinical Legal Education Program

**New Hanover County Community Justice Services** 

**New Hanover County Government** 

North Carolina State University

One Step Further, Inc.

**Onslow County Administration** 

Orange County Government (DTC-Technology Support)

**Orange County Information Systems** 

### **Government Agencies (Continued):**

Person County Government (DTC-Technology Support)

Pitt County Drug Court

Pitt County Juvenile Services Restitution Program

Pitt County Mental Health (TASC)

Pretrial Resource Center, Inc.

Pretrial Services for Chatham and Orange Counties Inc.

Project Turn Around - Chatham County

Raleigh Parks and Recreation

Randolph County Child Support

Redirections of Rockingham County

ReEntry, Inc.

RePay, Inc.

RHA Heath Services, Inc.

Robeson County Offender Resource Center

**Rockingham County Pretrial Services** 

**Rockingham County Tax Office** 

**Rowan County Government** 

**Rowan County Human Resources** 

**Rutherford County Tax Office** 

Sentencing Services Eastern Carolina Judicial Resource Center

State CSE IV-D

The Council for Children's Rights

**UNC** Asheville

**UNC Chapel Hill** 

**UNC Greensboro (DTC-Technology Support)** 

**Union County Government** 

**United Family Services** 

US Office of Personnel Management (Federal Investigative Services)

US Probation - District of South Carolina

US Probation Office (Eastern District)

US Probation Office (Middle District)

**US Probation Office (Western District)** 

Wake County Department of SS Division of Medical Assistance

Wake County Human Services

Wake County Revenue Department

Watauga County Schools

Wayne County Board of Elections

Wendell Holmes Rural Fire Department

Western Carolina for Criminal Justice, Inc.

Western Piedmont Council Government