



# REPORT ON COURT INFORMATION TECHNOLOGY FUND

## G.S. 7A-343.2

PREPARED BY  
NORTH CAROLINA ADMINISTRATIVE OFFICE OF THE COURTS  
AUGUST 1, 2024



**About the North Carolina Judicial Branch**

The mission of the North Carolina Judicial Branch is to protect and preserve the rights and liberties of all the people as guaranteed by the Constitutions and laws of the United States and North Carolina by providing a fair, independent and accessible forum for the just, timely and economical resolution of their legal affairs.

**About the North Carolina Administrative Office of the Courts**

The mission of the North Carolina Administrative Office of the Courts is to provide services to help North Carolina's unified court system operate more efficiently and effectively, taking into account each courthouse's diverse needs, caseloads, and available resources.

## Introduction

The North Carolina Administrative Office of the Courts (NCAOC) is required to report annually to the General Assembly on the Court Information Technology Fund (the “Fund”). Specifically, G.S. 7A-343.2 provides as follows:

### § 7A-343.2 Court Information Technology Fund

(c) Report. – The Director must report annually by August 1 of each year to the Chairs of the Joint Legislative Oversight Committee on Justice and Public Safety and the Chairs of the Senate and House Appropriations Subcommittees on Justice and Public Safety. The report must include the following:

- (1) Amounts credited in the preceding fiscal year to the Fund.
- (2) Amounts expended in the preceding fiscal year from the Fund and the purposes of the expenditures.
- (3) Proposed expenditures of the monies in the Fund.

NCAOC respectfully submits this report in compliance with the statutory mandate.

## Overview of the Fund

The Fund consists of fees for remote public access pursuant to G.S. 7A-109(d) and designated facilities fees generated from court costs pursuant to G.S. 7A-304(a)(2a), 7A-305(a3)(2), 7A-306(a)(1a), and 7A-307(a)(1a). Pursuant to G.S. 7A-343.2(b), money from the Fund is used to upgrade, maintain, and operate the judicial and county courthouse telecommunications and data connectivity, and to supplement funds otherwise available to the Judicial Branch for technology needs.

## Amounts Credited and Expended for FY 2023-24

During FY 2023-24, the Fund received \$29,762,525 and expended \$62,036,174. The tables below provide additional detail about the amounts credited and the amounts expended.

**Table 1. Amounts Credited to the Court Information Technology Fund (FY 2023-24)**

| AMOUNTS CREDITED / SOURCE   | AMOUNT              |
|---|---------------------|
| Remote public access – online access fees*                                      | \$13,473,040        |
| Remote public access – extracts fees  | \$289,276           |
| Facilities fees for telephone system replacement and maintenance                | \$4,237,117         |
| Interest  | \$2,435,476         |
| Receipts transferred from IT Reserve (Conference Report Item #9, S.L. 2023-134) | \$5,000,000         |
| AOC Appropriation (Conference Report item #18, S.L. 2021-180)                   | \$3,455,337         |
| County Reimbursements for CRAVE project   | \$872,279           |
| Total   | <b>\$29,762,525</b> |

*Note: Budget code total revenues on the BD701 report shows \$29,775,375 which includes \$12,850 interest accrued in Indigent Defense Services’ fund 2262.*

*\*Includes \$5 portion of appointed counsel fee under G.S. 7A-455.1*



**Table 2. Amounts Expended from the Court Information Technology Fund (FY 2023-24)**

| EXPENDITURE                             | PURPOSE  | AMOUNT              |
|---|--|---------------------|
| Personnel                               | Augment personnel to support ongoing technology programs and services                            | \$22,280,157        |
| Purchased services                      | Provide services, including telephone services, required to ensure ongoing technology operations | \$39,430,902        |
| Equipment, supplies, and other expenses | Replace obsolete computer equipment and software and purchase supplies                           | \$325,115           |
| <b>TOTAL</b>                            |  | <b>\$62,036,174</b> |

### **Proposed Expenditures from the Fund for FY 2024-25**

On June 7, 2019, NCAOC signed a contract for the Integrated Case Management System (ICMS) with Tyler Technologies. NCAOC and Tyler are now in the process of configuring the system based on standardized rules and practices of North Carolina courts. After the configuration is complete, the system will be rolled out statewide. Statewide implementation is expected to occur over a five-year period. It has been a priority of NCAOC to keep this project on schedule while ensuring the continuing essential operations of the courts during the COVID-19 pandemic.

The eCourts project, which will replace existing legacy systems such as ACIS and VCAP, will be a comprehensive, feature-rich integrated case management system (e-Courts system) that includes e-filing, financial management, and document management capabilities. This system will bring higher efficiencies to the justice system by providing electronic access to information, reducing manual processes and reliance on paper, and increasing collaboration among court officials, lawyers, and law enforcement.

In FY 2019-20, the Fund was used to upgrade foundational infrastructure requirements to meet the needs of the eCourts initiative. This project continued in FY 2023-24. Infrastructure upgrades include increased network capacity and speed, enhanced web conferencing capabilities (meetings, presentations, file sharing, recording, etc.), fortified network and infrastructure security, and improved business continuity/disaster recovery capability. These upgrades are foundational components of the eCourts infrastructure and will facilitate support of cloud-based applications and storage.

In addition, NCAOC will continue to use money from the Fund to provide and maintain the basic technological infrastructure and applications necessary to serve the public in courthouses and other Judicial Branch locations throughout the State. The funds help facilitate lifecycle replacement of courthouse computing equipment including desktops, laptops, printers, scanners, servers, and network components.



## Summary

The Fund continues to be used to upgrade, maintain, and operate the judicial and county courthouse telecommunications and data connectivity. As NCAOC implements automated processes, money in the Fund will be critical to building the necessary infrastructure to support the eCourts initiative. That infrastructure will include updated equipment, increased network capacity, and an automated case management system. The Fund, together with other appropriated funds, will allow NCAOC to continue building an automated technology structure that will streamline court processes and maximize judicial efficiency.





**North Carolina Administrative Office of the Courts**

P.O. Box 2448

Raleigh, NC 27602

[www.nccourts.gov](http://www.nccourts.gov)

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