



Emergency Management
NC DEPARTMENT OF PUBLIC SAFETY

Tropical Storm Helene Briefing

29 January 2025





Agenda

- Update on FEMA's Temporary Housing Program
- Overview of NCEM Warehousing
- Briefing of No-Rise Bridge Inspection Certification
- Tropical Storm Helene Recovery Overview





FEMA Sheltering and Housing Solutions



STEP 1

The survivor applies for FEMA assistance.

STEP 2

FEMA conducts an assessment of the survivor's application/property to ensure that damage was sustained to the applicant's primary residence.

STEP 3

The applicant is provided with FEMA sheltering and temporary housing solutions.

A survivor who is displaced because of the disaster may be eligible for one or more of the assistance options below.



Displacement Assistance provides money for immediate housing needs.



Rental Assistance provides money to pay for a temporary place to live while plans are made for more permanent housing.



Home Repair and Replacement Assistance provides money to eligible homeowners to rebuild or make repairs to their primary residence.



Lodging Expense Reimbursement provides money to reimburse for emergency lodging expenses such as a hotel or motel.



Transitional Sheltering Assistance provides payment directly to a participating hotel or motel to cover room and tax costs.



Direct Lease allows FEMA to lease residential properties as temporary housing. Properties sought for immediate rental can include single-family homes, multi-family homes, apartments, cooperatives, condominiums and town houses.



Multi-Family Lease and Repair allows FEMA to make repairs or improvements to existing multi-family rental properties located within or near declared areas to provide temporary housing.



Transportable Temporary Housing Unit (travel trailer or mobile housing unit) are available when rental assistance cannot be used due to a lack of available housing resources.



Emergency Management
NC DEPARTMENT OF PUBLIC SAFETY

State Travel Trailer Program





North Carolina Disaster Case Management

- For Survivors that need assistance:
 1. Call North Carolina Disaster Case Management (NC-DCM) at 1-844-746-2326
 2. Visit www.ncdps.gov/Helene/dcm
- A Case Manager Can Assist Survivors By
 - Making a recovery plan that fits their individual needs.
 - Help the survivor to find available resources.
 - Work with the survivor to navigate challenges caused by Tropical Storm Helene.
- Application for FEMA assistance is NOT necessary to receive assistance from NC-DCM.



NC DISASTER CASE MANAGEMENT



538
Active Clients



Living Situation at the Time of Helene

- Apartment/ Condo
- Hotel/ Motel
- Mobile Home
- Multi-Family Home
- Other
- Recreational Vehicle (RV)

Client Disaster-Caused Unmet Needs by Type

Mental Health

110

Food/Water

225

Clothing

193

Furniture/Appliances

219

Employment

157

Health Insurance

87

FEMA Assistance

245

Housing

473

Financial

414

Legal Assistance

64

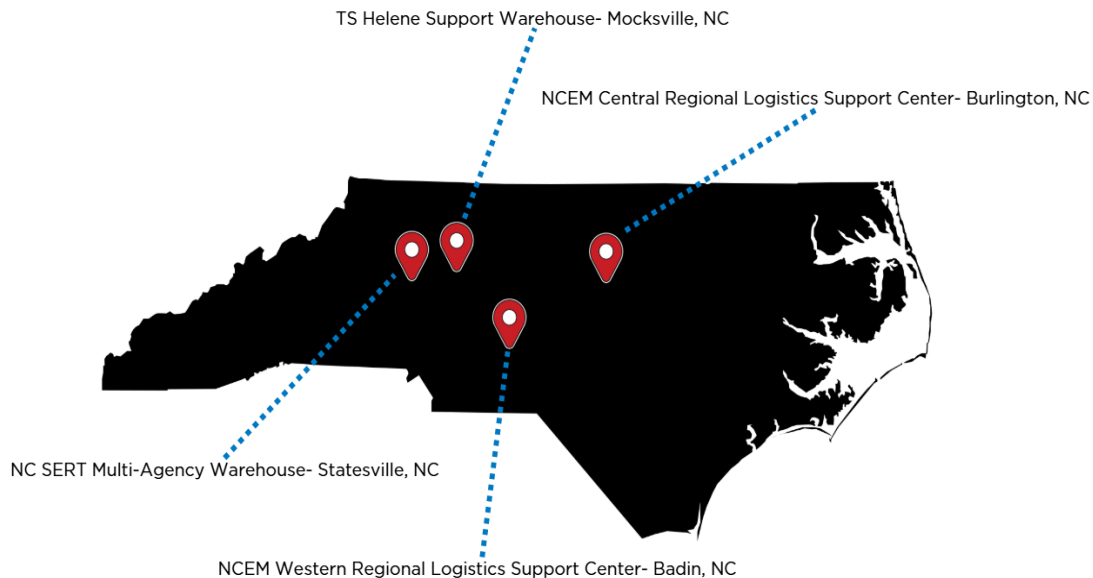
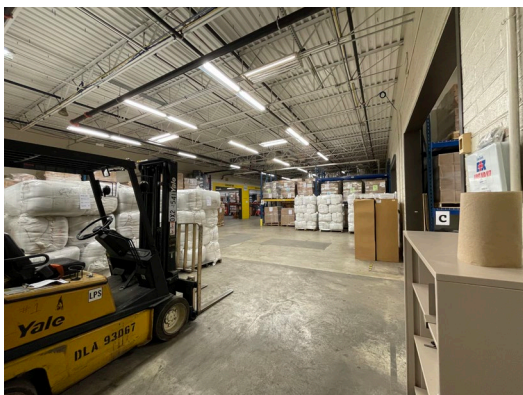
Transportation

196





NCEM Logistics Warehousing





NCEM Logistics



TROPICAL STORM HELENE- LOGISTICS



17M

Individual Meals Shipped
to WNC

1.9M

Gallons of Water
Shipped to WNC

3.8k

Tarps Shipped to WNC

15.5k

Blankets Shipped to WNC



WWW.NCDPS.GOV/HELENE



Emergency Management
NC DEPARTMENT OF PUBLIC SAFETY

North Carolina Multi-Agency Warehouse





Emergency Management
NC DEPARTMENT OF PUBLIC SAFETY

Private Roadways and Bridges



All Photos Courtesy of WLOS





TROPICAL STORM HELENE RECOVERY

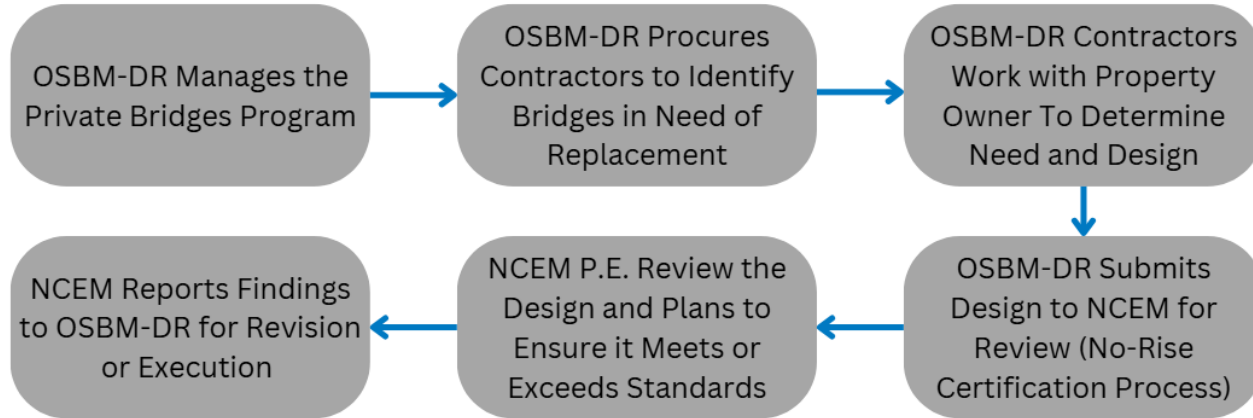


FEMA Private
Roadways and
Bridges

| Private Roadways | | Total Funding Approved | \$12.8M | Private Bridges | |
|----------------------------------|--------|---------------------------|---------|----------------------------------|----------|
| FEMA Approved Awards- Repair | 1,935 | | | FEMA Approved Awards- Repair | 313 |
| FEMA IA Funding- Repair | \$1.5M | | | FEMA IA Funding- Repair | \$727.7k |
| FEMA Approved Awards- Replace | 1,804 | | | FEMA Approved Awards- Replace | 650 |
| FEMA IA Funding- Replace | \$2.8M | | | FEMA IA Funding- Replace | \$7.7M |



North Carolina Private Bridge Repairs/Replacement





No-Rise Bridge Certification

- A No-Rise Certification is necessary for bridges that are being replaced in a regulatory floodway or non-encroachment within a special flood hazard area.
- This is a federal requirement, outlined in 44 CFR 60.3(d)(3).
- No-Rise Certification is important to:
 - Ensure that a new bridge will not result in any increase in base flood elevation within a community.
 - Focuses on resilient recovery by mitigating future flood impacts by ensuring that a new bridge will not exacerbate flood water movement.
- NCEM and the NC National Flood Insurance Program do not “*approve*” a no-rise.
- A Professional Engineer will determine:
 - Does the No-Rise Certification for a bridge design meet FEMA guidelines?
 - Does the documentation meet the requirements in federal law?



Tropical Storm **HELENE**

A picture of the recovery in North Carolina.

January 28, 2025



#NCSTRONG



3.6M

Cubic Yards of
Debris Removed



25k

Cubic Yards of
Waterway
Debris Removed



1.3k

Roadways
Reopened



4.7k

Private
Roadways and
Bridge Projects
Awarded



\$11.2M

Disaster
Unemployment
Assistance
Disbursed



\$324M

Individual
Assistance
Funding
Approved



\$6.5M

Rental
Assistance
Funding



2.6k

Households in
Transitional
Sheltering



136k

Residences
visited by
Disaster
Survivor
Assistance



146

FEMA Mobile
Housing Units



WWW.NCDPS.GOV/HELENE





Emergency Management
NC DEPARTMENT OF PUBLIC SAFETY



Questions?

